

TERMS AND CONDITIONS

Thank you for choosing to book with UFRONT HOLIDAYS we look forward to welcoming you. When you make this booking you are entering an agreement with us. Please read our terms and conditions of booking below.

PRICES

The price of the accommodation includes the following:

Oil, Gas, Electricity, Linen, Towels, Cleaning, Hot water, Central heating (no central heating /towels provided in the static caravans).

Barn Owl Cottage has 2 two baskets of logs provided - additional logs are charged at £2 per basket.

PETS

One well behaved dog is permitted BY PRIOR ARRANGEMENT at the cost of £20 per week.

CANCELLATION AND INSURANCE

Once you have booked your holiday, our agreement is a legal contract and your deposit is non-refundable. If for whatever reason you cannot take your holiday and the booking cannot be re-let, you are still liable to pay for the booking in full, even if we have not yet received your balance. If we do succeed in re-letting the booking, you are no longer liable for the balance, or we will refund it to you if you have already paid it, less a £30 administration fee. Please note that your deposit is not refundable under any circumstances.

NON-AVAILABILITY OF ACCOMMODATION

We would only cancel your holiday if your accommodation was unavailable for reasons beyond our control. We would attempt to offer you alternative accommodation, however if this was not possible, or unacceptable to you, then we would refund all monies paid by you for the holiday. Our liability would not extend beyond this refund.

ARRIVAL

Your accommodation will be available to you from 3.:30pm on the day of arrival, unless otherwise arranged. Please try not to arrive earlier –we will still be busy preparing your accommodation, and won't be available to welcome you.

DEPARTURE

Please be ready to leave the accommodation by 10:30am on the day of departure, unless otherwise arranged. Please try to leave the accommodation as clean as possible.

DAMAGES AND BREAKAGES

Please take care with our properties. You are responsible and liable for any breakages or damages which you cause to the accommodation or its contents. Please report these as soon as they occur. We do not normally charge for minor breakages, but we may send you an invoice for repair or making good if the damage or breakage is significant.

LIABILITY

We do not accept any liability for any damage, loss or injury to any member of your party or any vehicles or possessions, unless proven to be caused by a negligent act by ourselves or our employees or contractors whilst acting in the course of employment.

DATA

Any data collected during the course of this booking may be kept on computer.

WE LOOK FORWARD TO WELCOMING YOU TO UPFRONT HOLIDAY ACCOMMODATION